



Welcome to the OCI Customer Portal!

The AAD Customer Portal has a new webshop and offers, among other things, tracking & tracing of your orders and customer specific reports. On the back of this flyer, we list the many advantages of our portal and information about how to use it. Start quickly and find out for yourself!

portal.agf-nitrogen.nl

AGF Nitrogen
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Getting started

At the office, at home or when commuting, via Internet on your PC, tablet or mobile phone, the portal is accessible anywhere. You will see only information that is relevant to you, such as contracts, invoices or orders. You will receive an e-mail telling you how to register at portal.agf-nitrogen.nl. Once you've registered, you have immediate access to the portal. Click on portal.agf-nitrogen.nl and use the information in the email to log in.

Feedback

We could make the portal even more useful. This requires your feedback so that we know what you need. You can provide feedback at via: cs.iprail@agf-nitrogen.nl or your account manager.

Questions?

cs.iprail@agf-nitrogen.nl



WEBSHOP

The portal has an updated webshop where you can order the products you require.

- accessible 24/7
- easy to use



FOLLOW YOUR ORDER

Once you've placed an order in our webshop, you can track the deliveries in the portal. This offers optimal planning as you have an insight into:

- which orders you've placed
- your order history
- the status of your deliveries



REPORTS

Besides orders, the portal also keeps track of how much you have purchased by month and by year. Select the period or the product and you will have immediate information on:

- purchases by year
- deliveries by month



DOCUMENTATION

All relevant documents are available in the portal: delivery conditions, as well as logistics and financial documents.

Client-specific information is also available:

- agreements that you've made with AAD
- Safety and Product information sheets
- Certificates of analysis



EMERGENCY

Safety is the number 1 priority at AAD.

In the event of an emergency, use the portal to contact the right people and organizations immediately. They will offer you good advice and help you find a solution.



CONTACT AAD

Do you have any questions about quality, your order or delivery, or the invoice? Check the portal to find out which AAD employee can assist you best. You can also provide feedback here so that we can keep improving the portal in the future. Thank you in advance for your comments!